

## redONE redCARD x HSBC Campaign FAQ

### Q1. What is redONE redCARD x HSBC Campaign about?

The redONE redCARD x HSBC Campaign is a credit card acquisition program that rewards redONE postpaid customers for making new credit card applications via redCARD at [redcard.redone.com.my](http://redcard.redone.com.my).

### Q2. What is the gift offered under redONE redCARD x HSBC Campaign?

Successful credit card application under redONE redCARD x HSBC Campaign, customer will be entitled to a RM300 redONE phone bill rebate when customer signed up for a 12-month phone bill auto-debit via redONE 1App.

### Q3. Who is eligible to apply?

Any redONE Postpaid Master line customers can apply.

### Q4. How to apply?

It's really simple. Just apply for any HSBC credit card on [redcard.redone.com.my](http://redcard.redone.com.my) during redONE redCARD x HSBC Campaign period (15 March 2020 – 30 June 2020).

### Q5. How long is the approval process?

Customers will be notified by HSBC once HSBC has started processing their applications.

### Q6. How and when can I get the Campaign Gift?

Once HSBC has mailed the new credit card to customer, customer will need to sign up for a 12-month phone bill auto-debit via redONE 1App. Once auto-debit is successfully signed up, a RM300 rebate will be auto-credited to customer's redONE phone bill account in the following month.

### Q7. If I apply for more than one credit card, can I get multiple gifts?

You will only be entitled for one time RM300 redONE phone bill rebate regardless of the numbers of application.

### Q8. I am an existing HSBC credit cardholder. Am I still eligible for the gift if I apply for another HSBC credit card during this campaign period?

Existing credit cardholders are eligible, but not supplementary card applications.

### Q9. If my application is rejected, am I still eligible for any gifts?

No. Only applications approved by the bank are eligible for the gift.

### Q10. How long will this promotion be available?

The promotion period will run from **15<sup>th</sup> March till 30<sup>th</sup> June 2020**.