

redONE redCARD x HSBC Campaign
Terms and Conditions

1. redONE redCARD x HSBC Campaign (“Campaign”) organized by **RED ONE NETWORK SDN BHD (Company No:200301016674 (619094-D)**, (“The Organizer”) shall commence on 15th March 2020 (“Commencement Date”) until 30th June 2020 (“End Date”), both dates inclusive unless notified otherwise (“Campaign Period”).

2. The Campaign is open to all customers who:
 - 2.1. apply online at the Organizer's website redcard.redone.com.my for a Qualifying HSBC Credit Card (“HSBC Credit Card”) as a Principal Cardholder (“Cardholder”), are approved and signed up for twelve (12) months phone bill auto-debit with the Organizer using any one (1) of the qualifying HSBC Credit Cards during the Campaign Period.
 - 2.2. Qualifying HSBC Credit Cards are:
 - 2.2.1. HSBC Amanah MPower Platinum Card-I;
 - 2.2.2. HSBC Visa Platinum; and
 - 2.2.3. HSBC Visa Signature.
 - 2.3. The following categories of persons shall not be considered as a Cardholder and shall **NOT** be eligible for this Campaign:
 - 2.3.1. persons who make an online application for an HSBC Credit Card at HSBC’s website hsbc.com.my without first registering at the Organizer’s Website;
 - 2.3.2. persons who had their HSBC card application approved or denied within six (6) months before the date of application,
 - 2.3.3. Cardholder(s) who have cancelled his/her HSBC Credit Card(s) within six (6) months prior the date of application;
 - 2.3.4. Cardholder(s) who are participating in any other concurrent HSBC Credit Card(s)/-i sign-up promotions via any channels either by HSBC or authorized third parties), except the HSBC RM25 Cash Back Acquisition Promotion /HSBC Amanah RM25 Cash Back Acquisition Promotion.
 - 2.4. The Organizer reserves the right to approve or reject applications submitted at the website without assigning any reason.

3. The Organizer offers a gift ("Campaign Gift") to customers who are approved by HSBC and subsequently spend with their new credit card.
 - 3.1. Each Cardholder is eligible for only one Campaign Gift throughout the Campaign Period, regardless of the number of approved HSBC Credit

Cards for the Cardholder during the Campaign Period.

- 3.2. To qualify for a Campaign Gift, Cardholder must:
 - 3.2.1. apply for a HSBC Card via the Organizer's website during Campaign Period;
 - 3.2.2. be approved by HSBC within sixty (60) days of the application date; and
 - 3.2.3. authorizes to sign up 12-month phone bill auto-debit with the new credit card when the Organizer calls.
- 3.3. The offer of the Campaign Gift is exclusively available at the Organizer's website. The Campaign Gift is **RM300 redONE phone bill rebate**.
- 3.4. The Organizer will email/SMS every eligible Cardholder to inform about the approval status and the eligibility of the Campaign Gift within 30 days with a link to download redONE 1App upon HSBC notifying the Organizer of the customer's approval status.
- 3.5. Cardholder must sign up for a 12-month phone bill auto-debit via redONE 1App to be eligible for the Campaign Gift.
- 3.6. The Organizer will then auto-credit RM300 phone bill rebate to the Cardholder's phone bill account in the following month once auto-debit is successfully signed up.
- 3.7. RM300 phone bill rebate will be broken down into RM100 for 3 consecutive months and be credited to the Cardholder's phone bill account.
- 3.8. Cardholder who refused to set-up a 12-month phone bill auto-debit with the Organizer shall not be eligible for the Campaign Gift.
- 3.9. Only Cardholders who fulfil the Special Offer Terms and Conditions shall be eligible for a Campaign Gift. The Organizer reserves the right to disqualify applicants who have failed to fulfil the Special Offer Terms and Conditions and/or who have submitted incomplete or inaccurate data and/or details, without prior notice.
- 3.10. The Campaign Gift is not transferrable and not exchangeable for cash.
- 3.11. If any calls were to be made, only five (5) attempts of phone calls will be made during office hours (on working days), Monday to Friday (10am-6pm, except Public Holiday).
- 3.12. In the event the Cardholder cannot be contacted i.e. voicemail, line busy or no pick up, the Organizer reserves all rights to void the eligibility of Campaign Gift of the Cardholder.

4. By applying at redcard.redone.com.my, all customers agree and consent to the use of their personal data by the Organizer for the purposes of the administration of this offer and any other purposes to which the entrant has consented, such as the Terms and Conditions, Personal Data and Information Notice, and Privacy Policy published at redcard.redone.com.my.
5. By accepting this offer, each eligible person agrees to be bound by these terms and conditions as set out below:
 - 5.1. The Organizer reserves the right to cancel, terminate or suspend the Campaign without notice. Any cancellation, termination or suspension of the Campaign by The Organizer shall not entitle the applicant to any claim for any compensation against The Organizer for any loss or damage incurred by the applicant as a direct and indirect result of such cancellation, termination or suspension.
 - 5.2. The decisions of the Organizer in relation to every aspect of the Campaign, including but not limited to the type of Campaign Gift, shall be deemed final and conclusive under any circumstance and no enquiry, correspondences, complaint or appeal from any applicant will be entertained.
 - 5.3. The terms and conditions herein contained shall be governed by and construed in accordance with the laws of Malaysia.

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