

## redCARD x Alliance Bank Campaign FAQ

### Q1. What is redCARD x Alliance Bank Campaign about?

The redCARD x Alliance Bank Campaign is a credit card acquisition program that rewards redONE postpaid customers for signing up new Alliance Bank Visa Infinite and/or Visa Platinum credit card and sign up for Balance Transfer/Fast Cash via redCARD at [redcard.redone.com.my](http://redcard.redone.com.my).

### Q2. What is the gift offered under redCARD x Alliance Bank Campaign?

Upon approval of the Visa Infinite and/or Visa Platinum Credit Card together with the Balance Transfer/Fast Cash applications under redCARD x Alliance Bank Campaign, customer will be entitled to a RM300 redONE phone bill rebate.

### Q3. Who is eligible to apply?

Any redONE Postpaid line customers can apply.

### Q4. How to apply?

It's really simple. Just register interest for any Alliance Bank credit card on [redcard.redone.com.my](http://redcard.redone.com.my) during redCARD x Alliance Bank Campaign period (15 July 2021 – 31 Dec 2021). Alliance bank representative will be contacting customers who applied the Visa Platinum and/or Visa Infinite credit card and the Balance Transfer/Fast Cash (BTFC) under this campaign for further processing.

### Q5. How long is the approval process?

Customers will be notified by Alliance Bank once Alliance Bank has started processing their applications.

### Q6. How much is the annual fee for the credit card?

Card Type	First Year Annual Fee	Second Year Annual Fee
Visa Platinum	No annual fee	Waived with a minimum swipe of 12 times per year
Visa Infinite	No annual fee	Waived with a minimum spend of RM12,000 per year

### Q7. Is there a Sales and Service Tax (SST)?

Yes. For every activated credit card, there is a RM25 SST imposed by the government.

### Q8. How and when can I get the Campaign Gift?

Upon approval of the credit card, customer has 30 days to apply for the Balance Transfer/FastCash (BTFC) from the credit card's approval date. Once the BTFC approved by the Alliance bank, customer will be awarded with RM300 redONE phone bill rebate upon receiving confirmation from Alliance Bank. . redONE will credit RM100 rebate for 3 consecutive months to customer's redONE phone bill account during the next subsequent month upon receiving BTFC confirmation from Alliance Bank.

In the event that customer is not interested in taking up BTFC offered by Alliance Bank, customer will be enjoying all the card benefits offered by Alliance Bank credit card. However, there will be no redONE phone bill rebate granted to customer.

**Q9. If I apply for more than one credit card, can I get multiple times of rebate?**

You will only be entitled for one time rebate regardless of the numbers of application.

**Q10. I am an existing Alliance Bank credit cardholder. Am I still eligible for the campaign gift if I apply for another Alliance Bank credit card during this campaign period?**

No, this campaign is for new to Alliance Bank's Credit Cardcustomers only.

**Q11. If my application is rejected, am I still eligible for any campaign gifts?**

No. Only applications approved by the bank are eligible for the campaign gift.

**Q12. How long will this promotion be available?**

The promotion period will run from **15<sup>th</sup> July till 31<sup>st</sup> Dec 2021**.